



FOR IMMEDIATE RELEASE

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MEDIA ADVISORY

CRIMINALS POSING AS WATER DISTRICT EMPLOYEES

The Yorba Linda Water District (YLWD) reminds customers to watch out for imposters representing themselves as water district employees (or another utility representative) in an attempt to deceive area residents. In some cases, imposters will contact people by telephone or at your door to make arrangements that would allow them access to homes.

It is rare for a YLWD employee to need to enter a residence without making a prior appointment. In those cases, we would be responding to a request ***initiated by the customer*** and they will ***never ask for a social security number or any other personal information.***

WHAT YOU SHOULD KNOW:

- District employees wear a uniform and badge that have the employees' name, picture and the District's logo.
- Look for District vehicles with proper District decals
- Water quality samples are taken from outside the residence
- Employees do not collect past-due bills in person or engage in door to door sales
- If anyone suspicious comes to your door do not let them in and call 911.

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