

**YORBA LINDA WATER DISTRICT
Catalog of Enterprise Systems (SB 272)**

Current System Vendor	Current System Product	System Purpose	Categories/Types of Data	Custodial Department/Division	Frequency Data Collected	Frequency Data Updated
Cityworks	Cityworks	Asset Management	Work Order and Infrastructure Data	Operations	Daily	Daily
CivicPlus	CivicClerk8	Agenda Management	Board Agenda Packets	Administration	Daily	Daily
CivicPlus	NextRequest	Public Records Request Management	Multiple	Administration	Daily	Daily
Cogsdale	Dynamics GP	Customer Billing and Financial Management	Billing and Financial Data	Finance	Daily	Daily
Complete Paperless Solutions	Laserfiche Avante	Electronic Content Management (ECMS)	Multiple	Administration	Daily	Daily
Complete Paperless Solutions	RestorVault	Trusted System Backup of ECMS	Multiple	Administration	Daily	Daily
Constant Contact	Constant Contact	Customer and Public Outreach	Contact Information	Public Affairs	Daily	Daily
DocuSign	DocuSign	Digital Signature	Contact Information	Administration	Daily	Daily
ESRI	ArcGIS	Geographic Information	Land Records and Asset Info	Engineering	Daily	Daily
Google Workspace	Google Forms	Online Form Submission	Contact Information	Public Affairs	On Submission	On Submission
LA Networks	Cisco	VOIP Telephonic	Voice Mail, Call History	Information Technology	Daily	Daily
Microsoft	Office 365	E-mail and Digital Work Product Management	Multiple	Information Technology	Daily	Daily
Microsoft	SQL	Data Collection, Reporting and Analysis	Multiple	Information Technology	Daily	Daily
NeoGov	NeoGov	Employee Recruitment	Applicant Data	Human Resources	Daily	Daily
Sensus	AutoRead	Meter Data Collection (Desktop)	Customer Meter Data	Operations	Daily	Daily
Sensus	AutoVu	Meter Data Collection (Field)	Customer Meter Data	Operations	Daily	Daily
WordPress	WPForms	Online Form Submission	Contact Information	Public Affairs	On Submission	On Submission

In accordance with California Government Code Section 7922.710(b), this document is updated annually, made available on the District's website (www.ylwd.com), and at the District's administrative office upon request.

For this document, an enterprise system is considered a system or multidepartment system of record containing information collected about the public and excludes:

- Information technology security systems, including firewalls and other cybersecurity systems.
- Physical access control systems, employee identification management systems, video monitoring, and other physical control systems.
- Infrastructure and mechanical control systems, including those that control or manage electrical, natural gas, or water or sewer functions.
- Systems that would be restricted from disclosure pursuant to Section 7929.210 of the California Government Code.
- The specific records that the information technology system collects, exchanges, or analyzes.